

# Facts

## WHAT DOES HEALTHCARE SERVICES CREDIT UNION DO WITH YOUR PERSONAL INFORMATION? (Revised Mar. 2011)

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# Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

# What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number, name, address and income
- Account balances, transactions and checking account information
- Credit card or Debit/ATM card information
- Payment information, credit history and credit scores

When you are no longer our customer, we continue to share your information as described in this notice.

# How?

All financial companies need to share members' personal information to run their everyday business. In the section, we list the reasons financial companies can share their members' personal information; the reasons Healthcare Services Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Healthcare Services Credit Union share?	Can you limit this sharing?
<b>For our everyday business purposes-</b> Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes-</b> To offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes-</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes-</b> information about your creditworthiness	No	We don't share
<b>For non-affiliates' to market to you</b>	No	We don't share

# Questions?

Call (423)242-4728 or go to [www.hscu.net](http://www.hscu.net)

<b>Who we are..</b>	
<b>Who is providing this notice?</b>	Healthcare Services Credit Union
<b>What we do..</b>	
<b>How does Healthcare Services Credit Union protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and building. We regularly assess and upgrade as necessary to protect your information, and staff privacy training is ongoing.
<b>How does Healthcare Services Credit Union collect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• Open an account, deposit money or make a wire transfer</li> <li>• Pay your bills or apply for a loan</li> <li>• Use your credit or Debit/ATM card</li> <li>• Provide employment information</li> </ul> We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
<b>Why can't I limit all sharing?</b>	Federal Law gives you the right to limit only <ul style="list-style-type: none"> <li>• Sharing for affiliates' everyday business purposes- information about your creditworthiness</li> <li>• Affiliates from using your information to market to you</li> <li>• Sharing for nonaffiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing.
<b>Definitions</b>	
<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• Healthcare Services Credit Union has no affiliates</li> </ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• Healthcare Services Credit Union does not share with nonaffiliates so they can market to you</li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• Our joint marketing partner includes insurance companies, and other financial service companies.</li> </ul>
<b>Other Important Information</b>	
<b>If you should find any unauthorized charges or transactions on your account(s), or think you are a victim of fraud or identity theft, contact us immediately.</b>	Healthcare Services Credit Union 946 E. 3 <sup>rd</sup> Street Chattanooga, TN 37403 <a href="http://www.hscu.net">www.hscu.net</a> Phone-(423)242-4728 Fax (423)242-1940